



THE PERFECT EYE

General terms and conditions for evaluation products

All evaluation products are factory new.

Photonfocus cameras **DO NOT** ship with a power supply, lens, cables or a frame grabber. Only a power supply connector is included in the shipment.

Control software and the product manual (power requirements and pin-outs are described in this document) can be downloaded from the Photonfocus site www.photonfocus.com.

A list of compatible frame grabbers, a frame rate calculator, a lens finder and other useful tools are also available on the site www.photonfocus.com.

All evaluation products are sent on a "sales or return" basis.

An interested customer will need to place an official PO for the desired materials.

Each evaluation product is sent out with an official invoice, payable within 30 days of the invoice date.

The currently valid warranty conditions (chapter 4 of our [General Terms and Conditions](#)) are applicable.

The cost of transportation, customs and other import duties to and from the customer are the responsibility of the customer. It is recommended that the customer provide the name of their preferred carrier and account number on the PO.

The customer is only entitled to execute tests with the evaluation product at their own premises and only within the scope of use of the products.

Loaning the evaluation product to a third party is not allowed unless you are an authorized Photonfocus reseller.

The user shall duly handle the evaluation product with adequate care, avoiding any kind of damage or abnormal usage of the product.

The customer shall inform Photonfocus, by sending an email to sales@photonfocus.com, 5 days before the end of the evaluation period if they decide to purchase the evaluation product or to return it.

If the customer would like to extend the evaluation period, it is possible. A corresponding notice, at least 5 days before the end of the evaluation period, can be given to the competent Key Account Manager or under sales@photonfocus.com.

The evaluation product shall be returned in its original packing, or the invoice shall be paid no later than the last working day of the agreed evaluation period.

Photonfocus will issue a credit note with the same value of the original official invoice.

Photonfocus will inform the customer in the event the evaluation product is received damaged or incomplete. An estimate of cost will be issued to the customer for acceptance. The customer can either decide to purchase the evaluation product or pay for the repair.

Photonfocus expects a report of the test and evaluation results.

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